



OUR MISSION
To reliably provide excellent and efficient services which will make our clients comfortable at all times.

OUR VISION
To be the very best Travels & Tours Agency in Nigeria and one of the best in the World.



Address: Suite A10 Bensima House, 3 Red Sea Close,
Off Aguiyi Ironsi Street, (Behind National Boundary
Commission, Opp. Maitama District Hospital) Maitama, Abuja, Nigeria.
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SUMMER UMRAH & ALL SEASONS

**2017
PACKAGES**


COMEREL
Comfort, Efficiency & Reliability
COMEREL TRAVELS AND TOURS LTD
www.comerel.net

ACCOUNT DETAILS

ALL PAYMENTS SHOULD BE MADE IN FAVOUR OF COMEREL TRAVELS AND TOURS LTD. WE DO NOT ACCEPT CHEQUES OR CASH. DO NOT PAY INTO THESE ACCOUNTS UNTIL WE HAVE CLEARED YOU PLEASE.

A	FirstBank	₦ ACCT	2007608856
B	Sterling Bank	₦ ACCT	0012404170
		\$ ACCT	0012404187
C	GTBank	₦ ACCT	0023246167
		\$ ACCT	0023246174
D	ZENITH BANK	₦ ACCT	1011008104

IMPORTANT INFORMATION

- All passports and payments must be in our office latest on 5th March 2017.
- All payments are to be made into the designated banks as shown below in favour of COMEREL TRAVELS AND TOURS LTD. Our staffers do not collect cash, please.
- Ascertain that all the information in your international passport is correct, with at least 6 months validity by your departure date and without any hindering documents for your trip like an Israeli visa or stamp. Also, avoid traveling with anything having Jewish inscriptions on them.
- Please do not pay into any of our accounts until you have been cleared to proceed. This is in our mutual interest.
- Please complete all payments before all travel documents are presented to you. Under no circumstance will a pilgrim get travel documents without complete payments.
- COMEREL reserves the right to refuse service to a paying pilgrim if the pilgrim behaves in a manner that is adjudged rude and uncivil towards other pilgrims and COMEREL's staff.
- COMEREL reserves the right to increase the price of its package if a situation warrants it. Where this happens, you will be notified.
- Please ensure that you use your COMEREL Pilgrim ID Card accordingly.
- Please ensure that you get an official COMEREL receipt for every payment you make.
- All children and infants must have separate international passports.
- All rooms are double occupancy by default. Any additional occupancy will be based on availability and any extra bed may be smaller than the original two beds, which will be allocated on a first come, first served basis.
- Pilgrims must notify us of any unusual or militating medical conditions. This is to help you in case of emergencies.
- Please avoid using the chain lock on the inside part of your room doors when alone. When you are sharing a room, it is not allowed for whatever reason.
- All children must be accompanied by either a parent or a guardian.
- Parents and guardians are primarily responsible for maintaining discipline and order among their children/wards. Comerel will not be responsible for the movements of any student or child outside the itinerary of the package. Exceptions to this will be discussed and agreed upon by both parties.



MD'S WORDS



**Abubakr Siddeeq Muhammad
MD/CEO**

As we roll out our Umrah packages this year, after thanking Allah, I want to use this opportunity to thank those who have remained with us through thick and thin. Those who have seen beyond the higher figures we present as package prices and have seen the wisdom and justification behind them.

One of the things we have done this time is to restrict the Summer Umrah and Saudi Tour to Saudia. This has the effect of reducing the fare in a recession. There is no point in having a high-priced package which no one wants to pay for.

The number of days has subsequently reduced to just 5 nights during which you will spend two nights in Madeenah before moving to Makkah where you will spend the remaining three nights. This while still having some halaal fun.

Our All-Seasons Umrah arrangements have come to stay, insha Allah. We have looked for the best hotels within the prices we are confident will inspire you to pay. You will spend just a week after which you can return to your busy schedule.

The most important thing to us is that you do your worship and get the best value for your money. We hope to achieve both.



WHAT YOU GET

- Return Economy class tickets (business class is based on availability and MUST be requested from the outset. Any later change will be handled by the passenger). The default ticket price is economy class. An upgrade to business class requires extra payment
- 5-litre Zam Zam water on return (to be redeemed within 1 month upon return)
- Free Umrah and Hajj rites handbook
- 2 Nights at Oberoi Madina Hotel, Madeenah (bed, breakfast and dinner)
- 3 Nights at Mövenpick Hotel and Residences, Makkah (bed, breakfast and dinner)
- Umrah Visa
- Entry fees to parks and tourist attractions (individuals or schools pay for their rides)
- Transportation to all our listed areas

ITINERARY FOR THE 2017 SUMMER UMRAH AND SAUDI FAMILY TOUR

TAKE OFF DAY	ABUJA – MADEENAH	(5TH APRIL – 6TH APRIL) (5TH APRIL – 6TH APRIL)
DAY 1 AND 2	MADEENAH	(6TH – 8TH APRIL)
DAY 3 TO DAY 5	MAKKAH	(8TH APRIL- 11TH APRIL)
RETURN DAY	JEDDAH – ABUJA	(11TH APRIL)

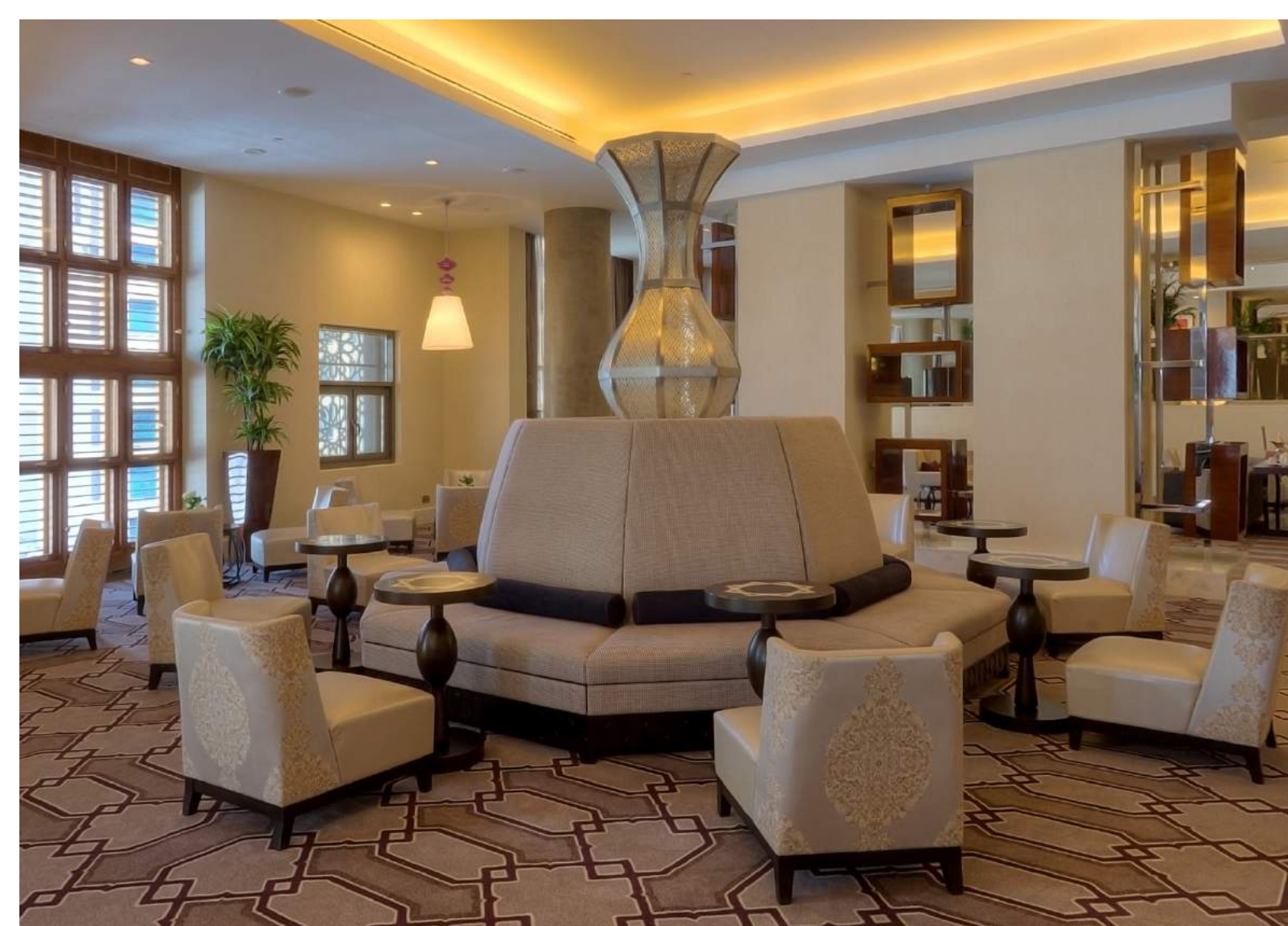
THE ALL SEASONS Umrah

PROGRAMME
1st January 2017-31st March 2017

We are retaining the semi-customised Umrah package which we introduced last year. As before, they shall be available all seasons outside our regular Umrah and Hajj Packages. The first batch is in the first quarter of the year.

There are three-star, four-star and five-star hotel options from which to choose. You still have the option of single, double, triple and quadruple occupancy in the hotel rooms except in the **Intercontinental Daral Iman Hotel, Madeenah** and **Raffles Makkah Palace Hotel, Makkah** which have only up to **triple occupancy rooms**. They remain one-week arrangements, which work exceedingly well for busy people who have limited time to do a cherished 'ibaadah like 'Umrah.

Apart from single occupancy, all other options are subject to Clause 19 of our Terms and Conditions of Service (see the Terms and Conditions page). Please see the options available to you next page.



COST IMPLICATIONS (ALL PRICES INCLUDE AIR TICKETS)

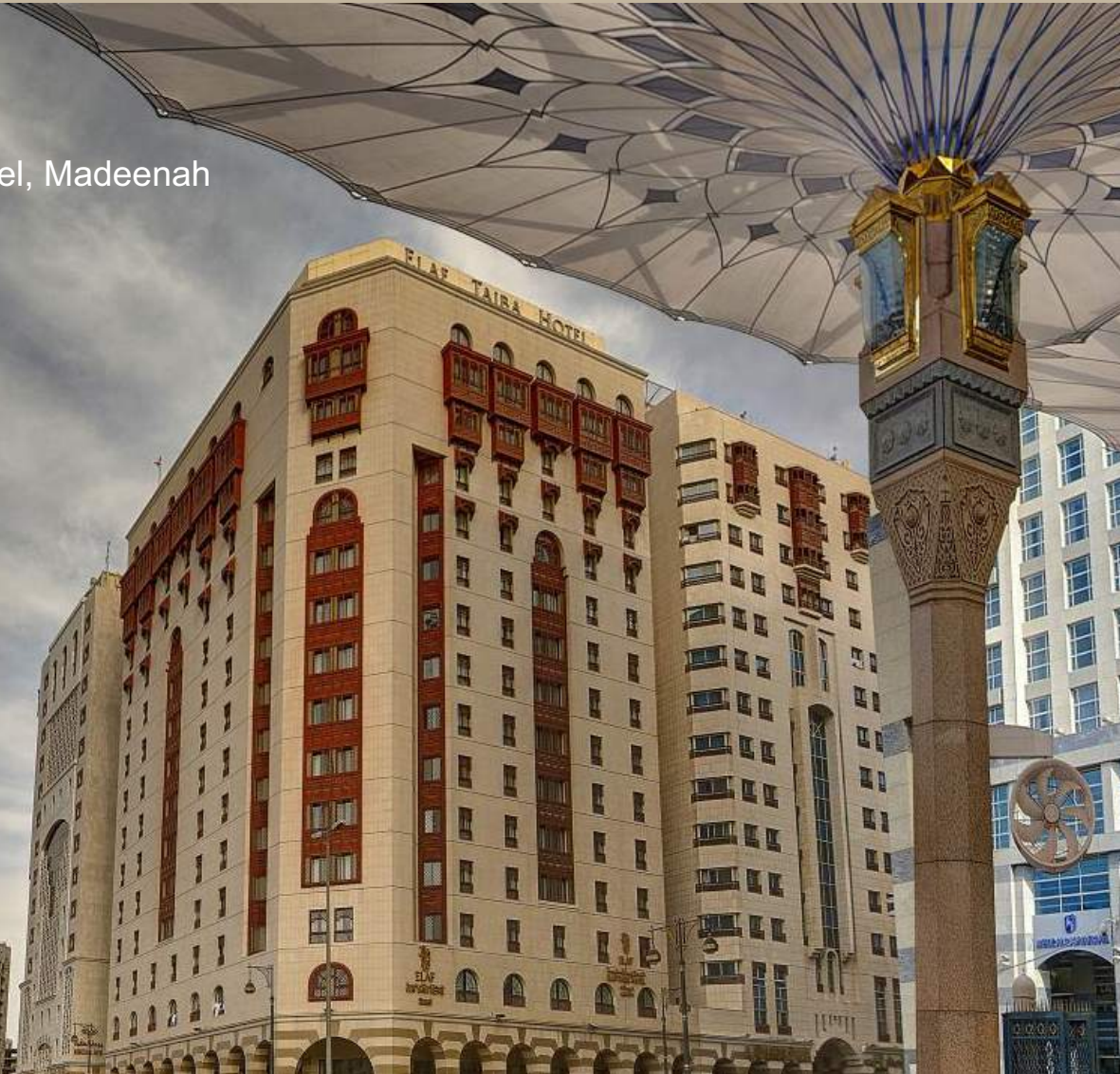
SINGLE OCCUPANCY	\$3,400
DOUBLE OCCUPANCY	\$2,400 PER PERSON
TRIPLE OCCUPANCY	\$2,300 PER PERSON
STUDENTS (2YRS TO LESS THAN 12 YRS)	\$2,000 PER PERSON
INFANTS (LESS THAN 2 YRS)	\$450 PER PERSON

THREE-STAR OPTIONS



Madeenah Hotel

Elaf Taiba Hotel, Madeenah



THREE-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)

SINGLE OCCUPANCY	\$ 1,200
DOUBLE OCCUPANCY	\$ 700 PER PERSON
TRIPLE OCCUPANCY	\$ 650 PER PERSON
QUAD OCCUPANCY	\$ 600 PER PERSON

THREE-STAR OPTIONS



Makkah Hotel

Elaf Al Salam Hotel, Makkah

WHAT YOU GET

Three (3) nights in Elaf Taiba Hotel, Madeenah (BED AND BREAKFAST)

Four (4) nights in Elaf Al Salam Hotel, Makkah (BED AND BREAKFAST)

Umrah Visa

Transport

NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary

FOUR-STAR OPTIONS



Madeenah Hotel (choose one)

1. Elaf Meshal Al Madinah



FOUR-STAR OPTIONS



Madeenah Hotel (choose one)

2. Elaf Meshal Al Salam



FOUR-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)

SINGLE OCCUPANCY	\$ 1,300
DOUBLE OCCUPANCY	\$ 750 PER PERSON
TRIPLE OCCUPANCY	\$ 700 PER PERSON
QUAD OCCUPANCY	\$ 650 PER PERSON

WHAT YOU GET

Three (3) nights in Madeenah hotel of choice (BED AND BREAKFAST)

Four (4) nights in Makkah hotel of choice (BED AND BREAKFAST)

Umrah Visa

Transport

NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary

FOUR-STAR OPTIONS



Makkah Hotel (choose one)

1. Elaf Ajjad Hotel

FOUR-STAR OPTIONS



Makkah Hotel (choose one)

2. Elaf Bakkah Hotel

FOUR-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)	
SINGLE OCCUPANCY	\$ 1,300
DOUBLE OCCUPANCY	\$ 750 PER PERSON
TRIPLE OCCUPANCY	\$ 700 PER PERSON
QUAD OCCUPANCY	\$ 650 PER PERSON

WHAT YOU GET

- Three (3) nights in Madeenah hotel of choice (BED AND BREAKFAST)
- Four (4) nights in Makkah hotel of choice (BED AND BREAKFAST)
- Umrah Visa
- Transport

NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary

FIVE-STAR OPTIONS



Madeenah Hotel (choose one)

FIVE-STAR OPTIONS



Madeenah Hotel (choose one)

1. Dar Al Iman Intercontinental
Hotel (no quad rooms)



FIVE-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)

SINGLE OCCUPANCY	\$ 3,100
DOUBLE OCCUPANCY	\$ 1,600 PER PERSON
TRIPLE OCCUPANCY	\$ 1,500 PER PERSON
QUAD OCCUPANCY	\$ 1,100 PER PERSON

WHAT YOU GET

Three (3) nights in Madeenah hotel of choice (BED AND BREAKFAST)

Four (4) nights in Makkah hotel of choice (BED AND BREAKFAST)

Umrah Visa

Transport

NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary

FIVE-STAR OPTIONS



Madeenah Hotel (choose one)

2. Grand Mecure Hotel

FIVE-STAR OPTIONS



Madeenah Hotel (choose one)

3. Millenium Al Aqeeq Hotel

FIVE-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)	
SINGLE OCCUPANCY	\$ 3,100
DOUBLE OCCUPANCY	\$ 1,600 PER PERSON
TRIPLE OCCUPANCY	\$ 1,500 PER PERSON
QUAD OCCUPANCY	\$ 1,100 PER PERSON

WHAT YOU GET

Three (3) nights in Madeenah hotel of choice (BED AND BREAKFAST)

Four (4) nights in Makkah hotel of choice (BED AND BREAKFAST)

Umrah Visa

Transport

NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary

FIVE-STAR OPTIONS



Makkah Hotel (choose one)

FIVE-STAR OPTIONS



Makkah Hotel (choose one)

RAFFLES MAKKAH PALACE

1. Royal Clock Tower Makkah
Fairmont Hotel



2. Mövenpick Hotel and Residences



Makkah Hotel
Raffles Makkah Palace Hotel
(no quad rooms)

FIVE-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)

SINGLE OCCUPANCY	\$ 3,100
DOUBLE OCCUPANCY	\$ 1,600 PER PERSON
TRIPLE OCCUPANCY	\$ 1,500 PER PERSON
QUAD OCCUPANCY	\$ 1,100 PER PERSON

WHAT YOU GET

Three (3) nights in Madeenah hotel of choice (BED AND BREAKFAST)
 Four (4) nights in Makkah hotel of choice (BED AND BREAKFAST)
 Umrah Visa
 Transport

NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary

FIVE-STAR OPTIONS



Makkah Hotel (choose one)



FIVE-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)

SINGLE OCCUPANCY	\$ 3,100
DOUBLE OCCUPANCY	\$ 1,600 PER PERSON
TRIPLE OCCUPANCY	\$ 1,500 PER PERSON
QUAD OCCUPANCY	\$ 1,100 PER PERSON

WHAT YOU GET

Three (3) nights in Madeenah hotel of choice (BED AND BREAKFAST)
 Four (4) nights in Makkah hotel of choice (BED AND BREAKFAST)
 Umrah Visa
 Transport

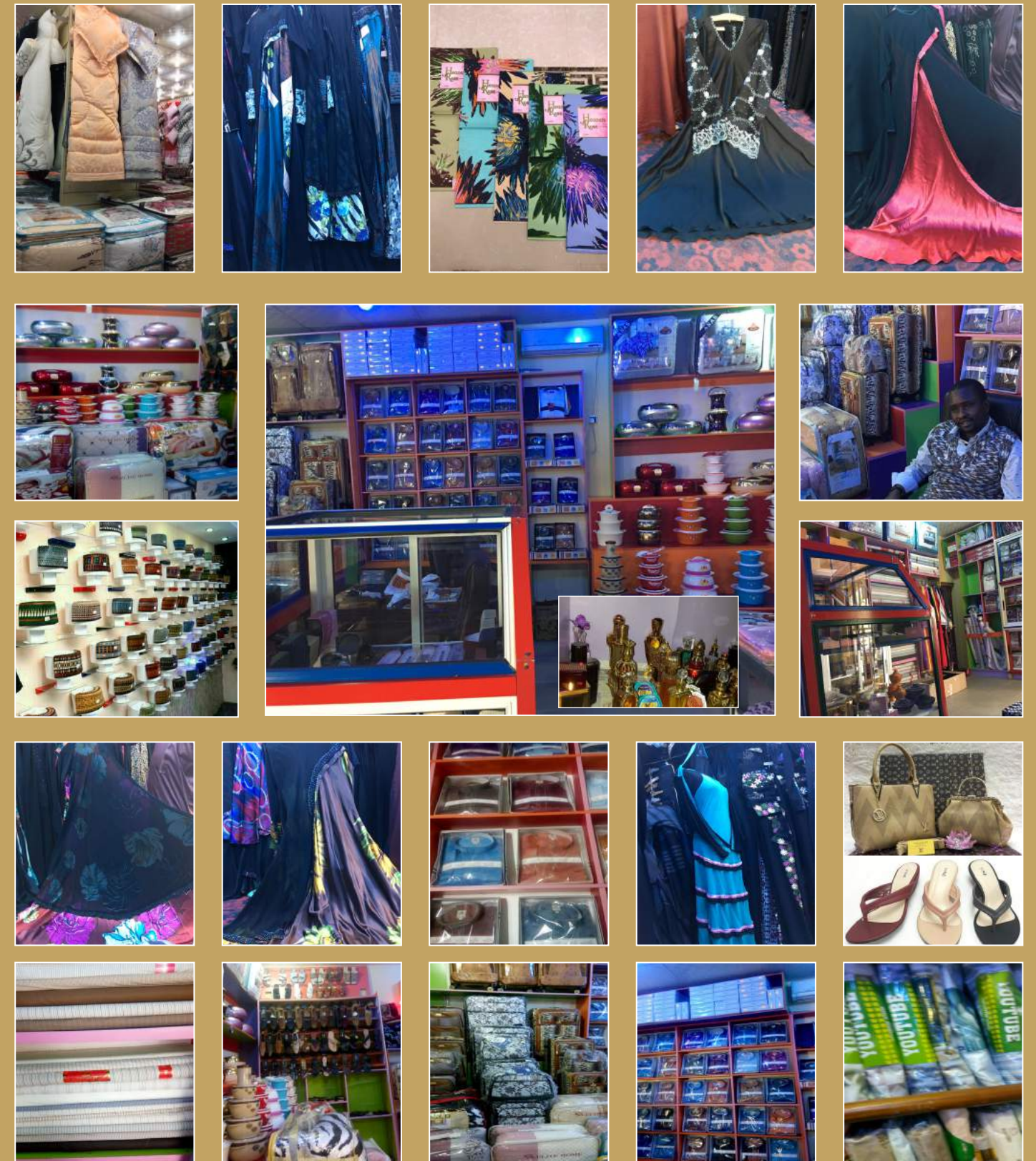
NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary

TERMS AND CONDITIONS OF SERVICE

1. COMEREL is not responsible for any negligence that results in any sort of inconvenience for the pilgrim if the negligence was not the fault of COMEREL and its staff.
2. Where any default is proven to be the fault of our staff, the extent of our liability is refund of the principal sum paid to us less a 10% ADMINISTRATIVE CHARGE.
3. Any complete refund mentioned on the brochure is understood to mean the total amount paid less a 10% administrative charge.
4. Any ticket refund is handled by the airline; COMEREL does NOT pay refunds on tickets until the airline pays.
5. There is NO REFUND on group tickets unless the trip was aborted through COMEREL's fault.
6. COMEREL reserves the right to alter its travel dates and check in dates where it deems such an action to be in the best interest of the pilgrims. This shall be done with prior notification.
7. Any room option on the brochure is subject to availability after the planning of the rooming list. Where the room option you want is not available, you will be requested to downgrade or upgrade to the next available room option. This will be done after consulting with you. Where it is an upgrade, you will pay the difference and if it is a downgrade, we will refund the difference.
8. COMEREL staffers are not porters and should not be looked upon to carry luggage for any pilgrim.
9. All information in the brochure is correct as at the time of going to press. Any alteration resulting from events or policies not within our control thereafter shall not be blamed on COMEREL and does not attract any refund unless in the unlikely event of not providing a suitable and commensurate alternative.
10. The extent of our liability in the unlikely event that a pilgrim's luggage is missing while in the exclusive custody of one of our staff is as stipulated by the Warsaw Convention as amended by the Hague Protocol: US\$26 per kilogramme for checked luggage and US\$514 per person in the case of hand luggage.
11. Where the government of Nigeria, United Arab Emirates, Saudi Arabia or any transit country refuse any pilgrim entry due to a visa on his/her international passport, the affected pilgrim will not be refunded in part or in full by COMEREL.
12. Any destination we have mentioned in the package, which is cancelled by the government officials in Saudi Arabia without adequate notification from the said officials is not COMEREL's fault and will not attract any refund please.
13. An abrupt change of mind resulting in the cancellation of any trip less than four weeks to the departure date will not attract a refund. If payment was done less than four weeks to departure, any cancellation by the intending pilgrim will not attract a refund by default.
14. Delays in getting visas from the Saudi Embassy in Nigeria, which can cause a delay in flight date or time is not COMEREL's fault and will not attract any refund.
15. All service fees in Saudi Arabia are paid way ahead of the pilgrims' arrival and the service providers do not refund them; COMEREL shall only honour any refund claim where it was our fault.
16. Do not pay into our accounts until we have cleared you. Please contact us before making a payment.
17. COMEREL absolves itself and its staff of any blame in the unlikely event that a pilgrim is deemed to have committed an offence according to the laws of any of the countries they visit through COMEREL.
18. Failure to read these terms and conditions is not an excuse to demand a refund. Please take time to read it and our agreement.
19. Apart from single occupancy options, any other room option is subject to the availability of other intending pilgrims willing to pay for the same option. Otherwise, the intending pilgrims will be advised to choose the next available option.
20. The terms and conditions above as well as the agreement mentioned are available at www.comerel.net for free download. Please avail yourself the opportunity to download them and peruse.

SUMAYSHA

Shop No. 16 & 17, Area 1, Shagari Plaza, Garki - Abuja FCT.
Tel: 08033116008, 08035307513, 08027767335, 08075197202.



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AND CLOTHING FROM YOUR ONE-SHOP, SUMAYSHA**