

UMRAH

Low Season Package

DECEMBER 2015



SEE

INSIDE FOR
INDIVIDUAL UMRAH
OPTIONS TOO

www.comerel.net



Accredited
Agent

IMPORTANT NOTICE

1. All passports must be in our office latest on 6th December 2015.
2. All payments are to be made into the designated banks as shown below in favour of **COMEREL TRAVELS AND TOURS LTD.** Our staffers do not collect cash, please.
3. Ascertain that all the information in your international passport is correct, with at least 6 months validity by your departure date and without any hindering documents for your trip like an Israeli visa or stamp. Also avoid traveling with anything having Jewish inscriptions on them.
4. Please do not pay into any of our accounts until you have been cleared to proceed. This is in our mutual interest.
5. Please complete all payments before all travel documents are presented to you. Under no circumstance will a pilgrim get travel documents without complete payments.
6. COMEREL reserves the right to refuse service to a paying pilgrim if the pilgrim behaves in a manner that is adjudged rude and uncivil towards other pilgrims and our staff.
7. COMEREL reserves the right to increase the price of its package if a situation warrants it. Where this happens, you will be notified.
8. Please ensure that you use your COMEREL Pilgrim ID Card accordingly.
9. Please ensure that you get an official COMEREL receipt for every payment you make.
10. The ticket prices are deposits, please take note that there MAY be an increase in the prices. Where this happens, we will inform you accordingly.
11. All children and infants must have separate international passports.
12. All rooms in our hotels are

double occupancy by default. Only the Quad and Triple occupancy rooms will have additional beds based on availability. Any extra bed may be smaller than the original two beds which will be allocated on a first come, first served basis.

13. Pilgrims must notify us of any unusual or militating medical conditions. This is to help you in case of emergencies.
14. Please avoid using the chain lock on the inside part of your room doors when alone. When you are sharing a room, it is not allowed for whatever reason.



ALL PAYMENTS SHOULD BE MADE
IN FAVOUR OF COMEREL
TRAVELS AND TOURS LTD.

WE DO NOT ACCEPT CHEQUES OR
CASH. DO NOT PAY INTO THESE
ACCOUNTS UNTIL WE HAVE
CLEARED YOU PLEASE.



₦ ACCT: 2007608856



₦ ACCT: 0023246167

\$ ACCT: 0023246174



Sterling Bank

₦ ACCT: 0012404170

\$ ACCT: 0012404187



ZENITH BANK PLC

₦ ACCT: 1011008104

\$ ACCT: 5360024026

All adulations belong to Allah, the Dispenser of Success. I thank all those who regard Comerel as home and whom I therefore regard as family. It has been a wonderful, fulfilling experience serving the guests of Allah during Umrah and Hajj seasons.

Some time ago, we experimented with a low season, low budget Umrah package. We tried to get three star hotels, which

were still reasonably comfortable, and we offered these to our customers. The result was dismal, and it told the story of what people have come to expect of us:

high quality service in all ramifications. We have consistently tried our best to live up to that expectation. We discontinued the low budget package.

This December, we are embarking on an innovative journey. We are organizing Umrah for people with 'not so deep pockets'. We are going to give our best as usual. It is going to be five star hotel arrangements in both Madeenah and Makkah but it shall not leave a huge dent on your pockets, insha Allah. We call it the Umrah Low Season Package.

Apart from this package, we want to serve those who wish to perform Umrah individually at other times of the year. Starting from January to March, when another package will commence, we hope to serve this category of people at a low cost.

We have noticed the dynamism of the lunar calendar is creating a new trend. More people now travel in December to be

in the Haram in Rabiul Awwal such that last December, hotel accommodation was hard to come by if you had not booked long ahead of your arrival. It almost created a virtual high season.

Besides this, some people have the impression that COMEREL only organizes Hajj and Ramadan period Umrahs. The truth is we are open all year round and we are happy to serve you.

We have always maintained that it is better to organize packages instead of the so-called 'visa only' arrangements some people prefer. It is easier and cheaper to arrange the latter but the former is better in terms of giving peace of mind and getting reward with Allah.

As with other climes, getting a visa to Saudia entails having a valid accommodation contract.

This is where some of our unscrupulous colleagues exploit the provision; signing contracts for extremely shabby and cheap residences with their owners-places so shabby the pilgrim has to look for another accommodation at their own cost. Thus, the agent pays for just a night for no-show at the residence and collects the balance. We want no part of such sharp practices.

About three years ago, Umrah visas became very scarce to Nigerians. Umrah service providers preferred to deal with other agents in other countries who were willing to procure good accommodation for their pilgrims. This left Nigerian agents high and dry. Only agents who had a history of hiring good hotels did not feel the pinch. Alhamdulillah, COMEREL has been able to serve all its clients and we have not turned anyone away for failure to get a visa.

I urge you always to ask questions about the name, location and rating of the accommodation you get from anyone, including us at COMEREL. That way, you can make informed decisions on where to pitch your tent, no pun intended.

I remain yours in the service of Allah.

Abubakr Siddeeq Muhammad
MD/CEO



Umrah Low Season Package



WHAT THE PACKAGE ENTAILS

- Free transport to Abuja airport for those departing from Abuja
- Return Economy class tickets on **Emirates Airline** (business class seats are subject to availability and **MUST** be requested from the outset. The passenger will handle any later change, please.)
- 5-litre Zam Zam water on return
- Free Umrah and Hajj rites handbook
- Two (2) nights at **Grand Mecure Madinah Hotel, Madeenah (Bed, breakfast and dinner)**
- Five (5) nights at **Mövenpick Hotel and Residences, Makkah (Bed, breakfast and dinner)**
- Umrah Visa
- Transportation to all our listed areas



COST IMPLICATIONS

SINGLE OCCUPANCY	\$5,000
DOUBLE OCCUPANCY	\$3,800 PER PERSON
TRIPLE OCCUPANCY	\$3,500 PER PERSON
QUAD OCCUPANCY	\$3,400 PER PERSON



A BRIEF ITINERARY OF THE TRIP



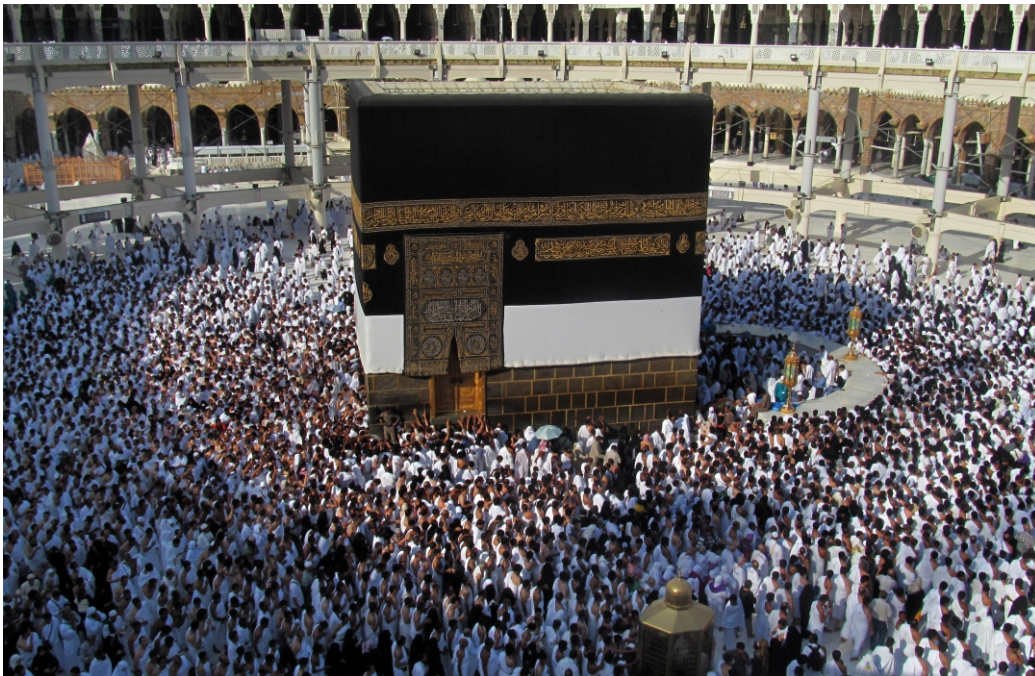
ABUJA – DUBAI - MADEENAH
20TH/21ST DECEMBER 2015

MADEENAH - MAKKAH
23RD DECEMBER 2015

MAKKAH – JEDDAH - DUBAI
28TH DECEMBER 2015

DUBAI – ABUJA
29TH DECEMBER 2015

THE ALL SEASONS *Umrah* PROGRAMME (1st January 2016 - 31st March 2016)



We wish to introduce to you semi-customised Umrah trips, which shall be available all seasons outside our regular Umrah and Hajj Packages. The arrangement gives you the option of three-star, four-star and five-star hotels from which to choose. You also have the option of Single, double, triple and quadruple occupancy in the hotel rooms. These are one-week arrangements for busy professionals and those for whom time is at a premium but who, nonetheless wish to perform the sacred duty of Umrah in relative comfort. Apart from single occupancy, all other options are subject to **Clause 19** of our Terms and Conditions of Service on page 14.

Please see the options available to you next page.

I. THREE-STAR OPTIONS

Madeenah Hotels (choose one)

1. Elaf Al Bustan Hotel, Madeenah
2. Elaf Alnakheel Hotel, Madeenah

Makkah Hotels (choose one)

1. Elaf Bakkah Hotel, Makkah
2. Fajr Badea' Hotel, Makkah

THREE-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)

SINGLE OCCUPANCY	\$1,300
DOUBLE OCCUPANCY	\$800 PER PERSON
TRIPLE OCCUPANCY	\$750 PER PERSON
QUAD OCCUPANCY	\$700 PER PERSON



WHAT YOU GET

- Two (2) nights in Madeenah hotel (BED ONLY)
- Five (5) nights in Makkah (BED AND BREAKFAST)
- Umrah Visa
- Transport

2. FOUR-STAR OPTIONS

Madeenah Hotels (choose one)

1. Elaf Taiba Hotel, Madeenah
2. Qasr Al Ansaar Al Jadeed Hotel, Madeenah

Makkah Hotels (choose one)

1. Elaf Ayyad Hotel, Makkah
2. Saraya Al Iman Hotel, Makkah



FOUR-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)



SINGLE OCCUPANCY \$1,650

**DOUBLE OCCUPANCY \$1,000
PER PERSON**



**TRIPLE OCCUPANCY \$950
PER PERSON**



**QUAD OCCUPANCY \$900
PER PERSON**

WHAT YOU GET

- Two (2) nights in Madeenah (BED AND BREAKFAST)
- Five (5) nights in Makkah (BED AND BREAKFAST)
- Umrah Visa
- Transport
-

3. FIVE-STAR OPTIONS

Madeenah Hotels (choose one)

1. Dar Al Iman Intercontinental Hotel, Madeenah
2. Grand Mecure Hotel, Madeenah

Makkah Hotels (choose one)

1. Fairmont Hotel, Makkah
2. Movenpick Hotel, Makkah
3. Zam Zam Hotel, Makkah
4. Safwah Royale Orchid Hotel, Makkah
5. Swissotel Hotel, Makkah



FIVE-STAR COST IMPLICATIONS

(ALL PRICES DO NOT INCLUDE TICKETS)

SINGLE OCCUPANCY	\$2,550
DOUBLE OCCUPANCY	\$1,450 PER PERSON
TRIPLE OCCUPANCY	\$1,200 PER PERSON
QUAD OCCUPANCY	\$1,100 PER PERSON



WHAT YOU GET

- Two (2) nights in Madeenah (BED AND BREAKFAST)
- Five (5) nights in Makkah (BED AND BREAKFAST)
- Umrah Visa
- Transport













1. COMEREL is not responsible for any negligence that results in any sort of inconvenience for the pilgrim if the negligence was not the fault of COMEREL and its staff.
2. Where any default is proven to be the fault of our staff, the extent of our liability is refund of the principal sum paid to us less a 10% ADMINISTRATIVE CHARGE.
3. Any complete refund mentioned on the brochure is understood to mean the total amount paid less a 10% administrative charge.
4. Any ticket refund is handled by the airline; COMEREL does NOT pay refunds on tickets until the airline pays.
5. There is NO REFUND on group tickets unless the trip was aborted through COMEREL's fault.
6. COMEREL reserves the right to alter its travel dates and check in dates where it deems such an action to be in the best interest of the pilgrims. This shall be done with prior notification.
7. Any room option on the brochure is subject to availability after the planning of the rooming list. Where the room option you want is not available, you will be requested to downgrade or upgrade to the next available room option. This will be done after consulting with you.
8. COMEREL staffers are not porters and should not be looked upon to carry luggage for any pilgrim.
9. All information in the brochure is correct as at the time of going to press. Any alteration resulting from events or policies not within our control thereafter shall not be blamed on COMEREL and does not attract any refund unless in the unlikely event of not providing a suitable and commensurate alternative.
10. The extent of our liability in the unlikely event that a pilgrim's luggage is missing while in the exclusive custody of one of our staff is as stipulated by the Warsaw Convention as Amended by the Hague Protocol: US\$26 per kilogramme for checked luggage and US\$514 per person in the case of hand luggage.
11. Where the government of Nigeria, United Arab Emirates, Saudi Arabia or any transit country refuse any pilgrim entry due to a visa on his/her international passport, the affected pilgrim will not be refunded in part or in full by COMEREL.
12. Any destination we have mentioned in the package, which is cancelled by the government officials in Saudi Arabia without adequate notification from the said officials is not COMEREL's fault and will not attract any refund please.
13. An abrupt change of mind resulting in the cancellation of any trip less than two weeks to the departure date will not attract a refund.
If payment was done less than two weeks to departure, any cancellation by the intending pilgrim will not attract a refund by default.
14. Delays in getting visas from the Saudi Embassy in Nigeria, which can cause a delay in flight date or time is not COMEREL's fault and will not attract any refund.
15. All service fees in Saudi Arabia are paid way ahead of the pilgrims' arrival and the service providers do not refund them; COMEREL shall only honour any refund claim where it was our fault.
16. Do not pay into our accounts until we have cleared you. Please contact us before making a payment.
17. COMEREL absolves itself and its staff of any blame in the unlikely event that a pilgrim is deemed to have committed an offence according to the laws of any of the countries they visit through COMEREL.
18. Failure to read these terms and conditions is not an excuse to demand a refund. Please take time to read it and our agreement.
19. Apart from single occupancy options, any other room option is subject to the availability of other intending pilgrims willing to pay for the same option. Otherwise, the intending pilgrims will be advised to choose the next available option
20. The terms and conditions above as well as the agreement mentioned are available at www.comerel.com for free download. Please avail yourself the opportunity to download them and peruse.

Sumaysha

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Tel: 08033116008, 08035307513, 08027767335, 08075197202.



GET YOUR GENUINE GIFT ITEMS, ISLAMIC MATERIALS AND CLOTHING FROM YOUR ONE-SHOP, SUMAYSHA

OUR MISSION

To reliably provide excellent and efficient services which will make our clients comfortable at all times.

OUR VISION

To be the very best Travels & Tours Agency in Nigeria and one of the best in the World.



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