

# SUMMER UMRAH AND SAUDI/DUBAI FAMILY TOUR

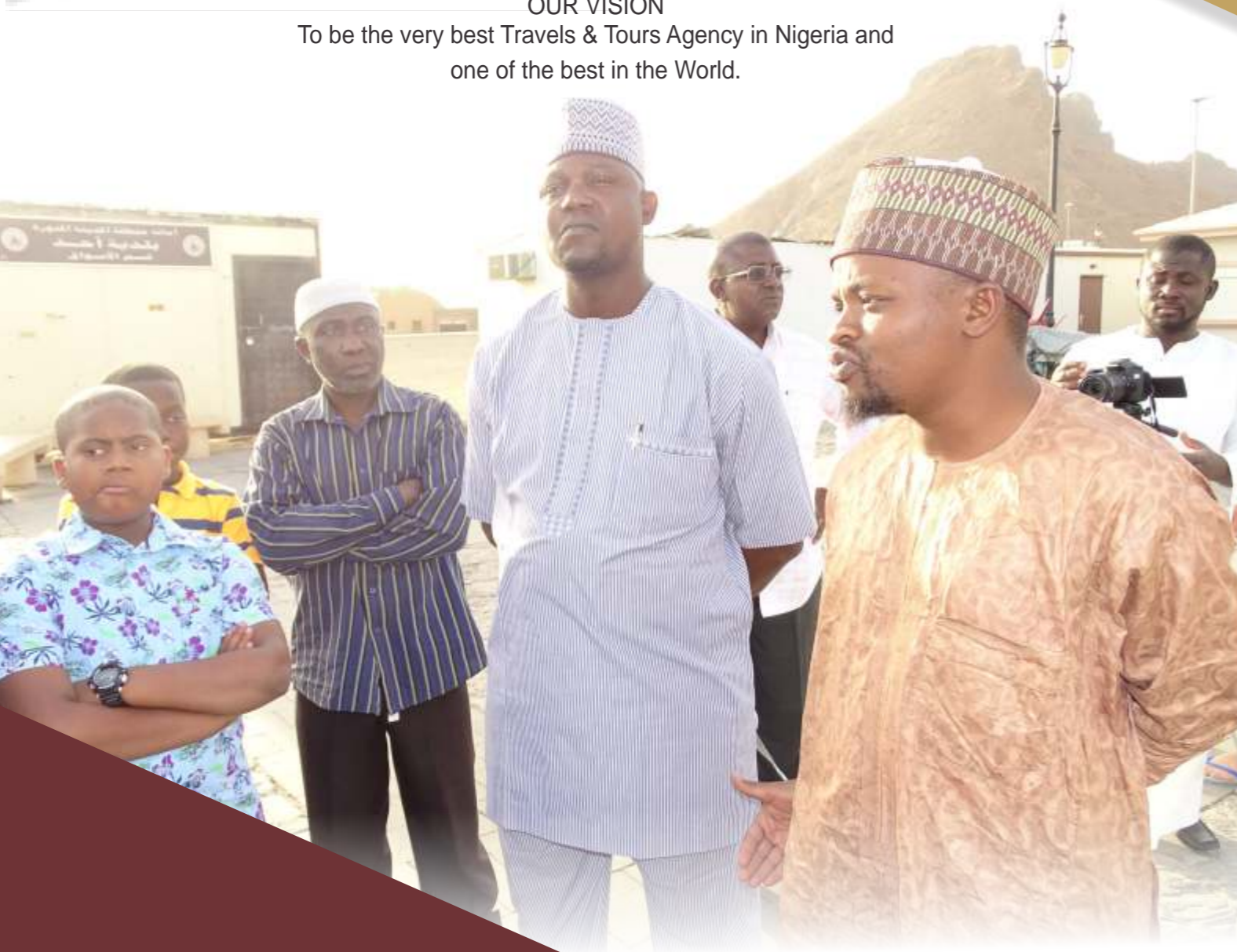
SEE  
INSIDE FOR  
INDIVIDUAL UMRAH  
OPTIONS TOO

## OUR MISSION

To reliably provide excellent and efficient services which will make our clients comfortable at all times.

## OUR VISION

To be the very best Travels & Tours Agency in Nigeria and one of the best in the World.



**2016**  
PACKAGES  
3RD APRIL-  
13TH APRIL

Address: Suite A10 Bensima House, 3 Red Sea Close,  
Off Aguiyi Ironsi Street, (Behind National Boundary  
Commission, Opp. Maitama District Hospital) Maitama, Abuja, Nigeria.  
Tel: +234 098 707 570, M: +234 805 667 0013,  
+234 803 314 2480  
Email: dareusman@comerel.net, jacob@comerel.net  
info@comerel.net URL: www.comerel.net

www.comerel.net







1. All passports and payments must be in our office latest on 10th March 2016.
2. All payments are to be made into the designated banks as shown below in favour of **COMEREL TRAVELS AND TOURS LTD.** Our staffers do not collect cash, please.
3. Ascertain that all the information in your international passport is correct, with at least 6 months validity by your departure date and without any hindering documents for your trip like an Israeli visa or stamp. Also, avoid traveling with anything having Jewish inscriptions on them.
4. Please do not pay into any of our accounts until you have been cleared to proceed. This is in our mutual interest.
5. Please complete all payments before all travel documents are presented to you. Under no circumstance will a pilgrim get travel documents without complete payments.
6. COMEREL reserves the right to refuse service to a paying pilgrim if the pilgrim behaves in a manner that is adjudged rude and uncivil towards other pilgrims and COMEREL's staff.
7. COMEREL reserves the right to increase the price of its package if a situation warrants it. Where this happens, you will be notified.
8. Please ensure that you use your COMEREL Pilgrim ID Card accordingly.
9. Please ensure that you get an official COMEREL receipt for every payment you make.
10. All children and infants must have separate international passports.
11. All rooms are double occupancy by default. Any additional occupancy will be based on availability and any extra bed may be smaller than the original two beds, which will be allocated on a first come, first served basis.
12. Pilgrims must notify us of any unusual or militating medical conditions. This is to help you in case of emergencies.
13. Please avoid using the chain lock on the inside part of your room doors when alone. When you are sharing a room, it is not allowed for whatever reason.
14. All children must be accompanied by either a parent or a guardian. If it is a guardian, the surnames must match as required by visa law in the United Arab Emirates.
15. Parents and guardians are primarily responsible for maintaining discipline and order among their children/wards. Comerel will not be responsible for the movements of any student or child outside the itinerary of the package. Exceptions to this will be discussed and agreed upon by both parties.

## ACCOUNT DETAILS

ALL PAYMENTS SHOULD BE MADE IN FAVOUR OF COMEREL TRAVELS AND TOURS LTD. WE DO NOT ACCEPT CHEQUES OR CASH. DO NOT PAY INTO THESE ACCOUNTS UNTIL WE HAVE CLEARED YOU PLEASE.

	<b>N ACCT: 2007608856</b>		<b>N ACCT: 0023246167</b> <b>\$ ACCT: 0023246174</b>
	<b>N ACCT: 0012404170</b> <b>\$ ACCT: 0012404187</b>		<b>N ACCT: 1011008104</b>

We are grateful to Allah for giving us another opportunity to serve our esteemed customers this year. Last year witnessed four main packages; the Summer Umrah, the Ramadan Umrah, Hajj and the Low Season Umrah. There was also the customised All Season Umrah arrangements.

This year alone, we have intensified our drive on the flexible, low cost Umrah arrangements which many found quite affordable yet rich. In line with our mantra of Comfort, Efficiency and Reliability, we are presenting you our 2016 Summer Umrah and Dubai Family Tour Packages.

As usual, we took your feedback and looked at which of your suggestions we could implement. The result is a new set of packages which allows you greater flexibility.

You have the option of either the full package, which is Umrah in Saudia followed by relaxation and fun in Dubai; or a half package, which is Umrah only in Saudia or just relaxation in Dubai

Despite the prevailing exchange rates, we have tried to confine ourselves to very good hotels, the quality of which we can vouch without increasing the price of our packages significantly.

I urge you to look at what the package entails and make your own findings; you will find that we have quoted modest prices all through.

From April to June, we shall be offering individual Umrah arrangements with prices as low as \$700 in some cases. We hope those who find the current Umrah packages too close to schedule or too dear for their pockets can join us then.

Our sincere wish is to serve you truthfully and reliably and this remains our pledge.



ABUBAKR SIDDEEQ MUHAMMAD  
Managing Director/CEO

**ITINERARY FOR THE 2016 SUMMER UMRAH AND SAUDI/ DUBAI FAMILY TOUR**

<b>TAKE OFF DAY</b>	
ABUJA – MADEENAH	(3RD APRIL – 4TH APRIL)
<b>DAY 1 AND 2</b>	
MADEENAH	(4TH – 6TH APRIL)
<b>DAY 3 TO DAY 5</b>	
MAKKAH	(6TH APRIL- 9TH APRIL)
<b>DAY 6</b>	
TAIF	(9TH - 10TH APRIL)
<b>DAY 7- DAY 9</b>	
JEDDAH/DUBAI	(10TH APRIL- 13TH APRIL)
<b>RETURN DAY</b>	
DUBAI – ABUJA	(13TH APRIL)



**(1) FULL PACKAGE (SAUDIA AND DUBAI)**

- Free transport to Abuja Airport for those departing from Abuja
- Return Economy class tickets (business class is based on availability and MUST be requested from the outset. Any later change will be handled by the passenger )
- 5-litre Zam Zam water on return
- Free Umrah and Hajj rites handbook
- 2 Nights at Grand Mecure Hotel, Madeenah (bed, breakfast and dinner)
- 3 Nights at Mövenpick Hotel and Residences, Makkah (bed, breakfast and dinner)
- 1 Night at Le Meridien Taif Hotel (bed, breakfast and dinner)
- 3 Nights at Flora Park Apartments, Dubai (bed, breakfast and dinner)
- Umrah Visa
- Dubai Visa
- Entry fees to parks and tourist attractions mentioned in the package (individuals or schools pay for their rides)
- Desert Safari
- Cruise Dinner
- Transportation to all our listed areas

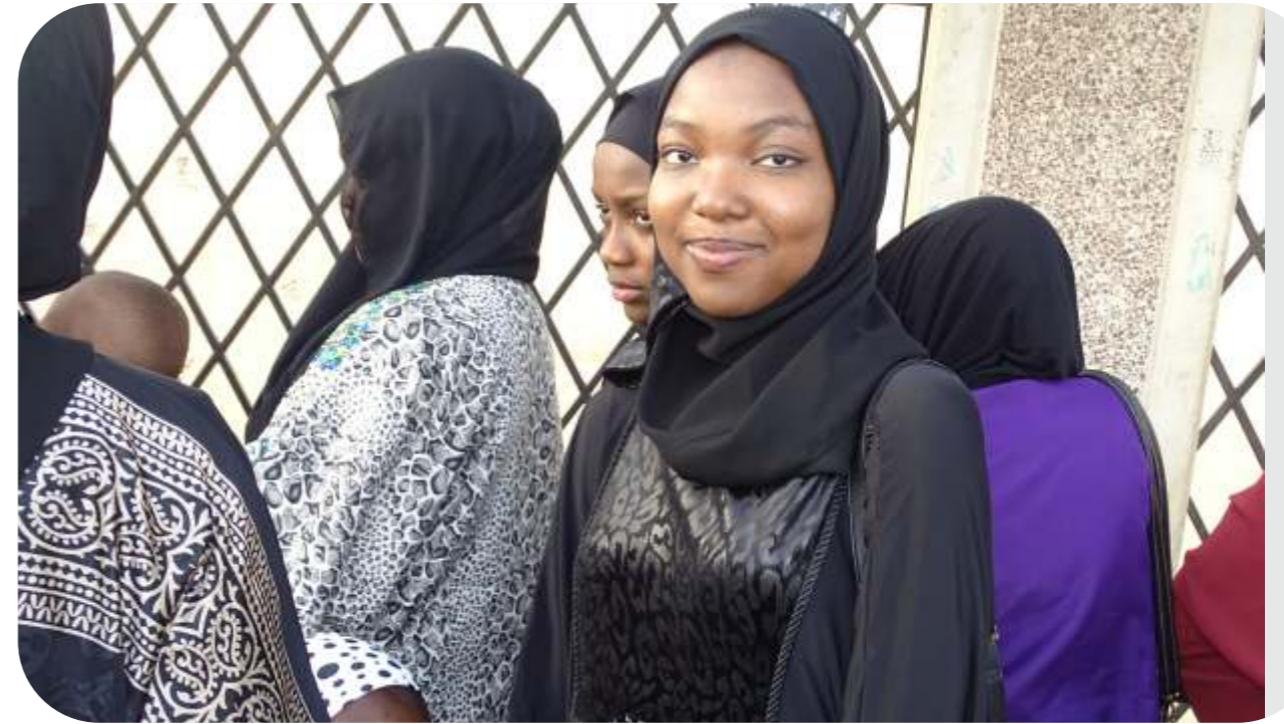
**WHAT YOU GET**



WHAT YOU GET

(2) HALF PACKAGE A (SAUDIA ONLY)

- Free transport to Abuja airport for those departing from Abuja
- Return Economy class tickets (business class is based on availability and MUST be requested from the outset. Any later change will be handled by the passenger )
- 5-litre Zam Zam water on return
- Free Umrah and Hajj rites handbook
- 2 Nights at Grand Mecure Hotel, Madeenah (bed, breakfast and dinner)
- 3 Nights at Mövenpick Hotel and Residences, Makkah (bed, breakfast and dinner)
- 1 Night at Le Meridien Taif Hotel (bed, breakfast and dinner)
- Umrah Visa
- Entry fees to parks and tourist attractions mentioned in the package (individuals or schools pay for their rides)
- Transportation to all our listed areas



(3) HALF PACKAGE B (DUBAI ONLY)

- Free transport to Abuja airport for those departing from Abuja
- Return Economy class tickets (business class is based on availability and MUST be requested from the outset. Any later change will be handled by the passenger )
- 3 Nights at Flora Park Apartments, Dubai (bed, breakfast and dinner)
- Dubai Visa
- Entry fees to parks and tourist attractions mentioned in the package (individuals or schools pay for their rides)
- Transportation to all our listed areas

WHAT YOU GET



COST IMPLICATIONS

FULL PACKAGE (SAUDIA AND DUBAI)

SINGLE OCCUPANCY	\$5,450
DOUBLE OCCUPANCY	\$4,250 PER PERSON
TRIPLE OCCUPANCY	\$4,000 PER PERSON
STUDENTS (2YRS TO LESS THAN 12YRS)	\$3,500 PER STUDENT
INFANTS (LESS THAN 2YRS)	\$900 PER PERSON



HALF PACKAGE A (SAUDIA ONLY)

SINGLE OCCUPANCY	\$4,200
DOUBLE OCCUPANCY	\$3,300 PER PERSON
TRIPLE OCCUPANCY	\$3,100 PER PERSON
STUDENTS (2YRS TO LESS THAN 12YRS)	\$2,700 PER STUDENT
INFANTS (LESS THAN 2YRS)	\$700 PER PERSON

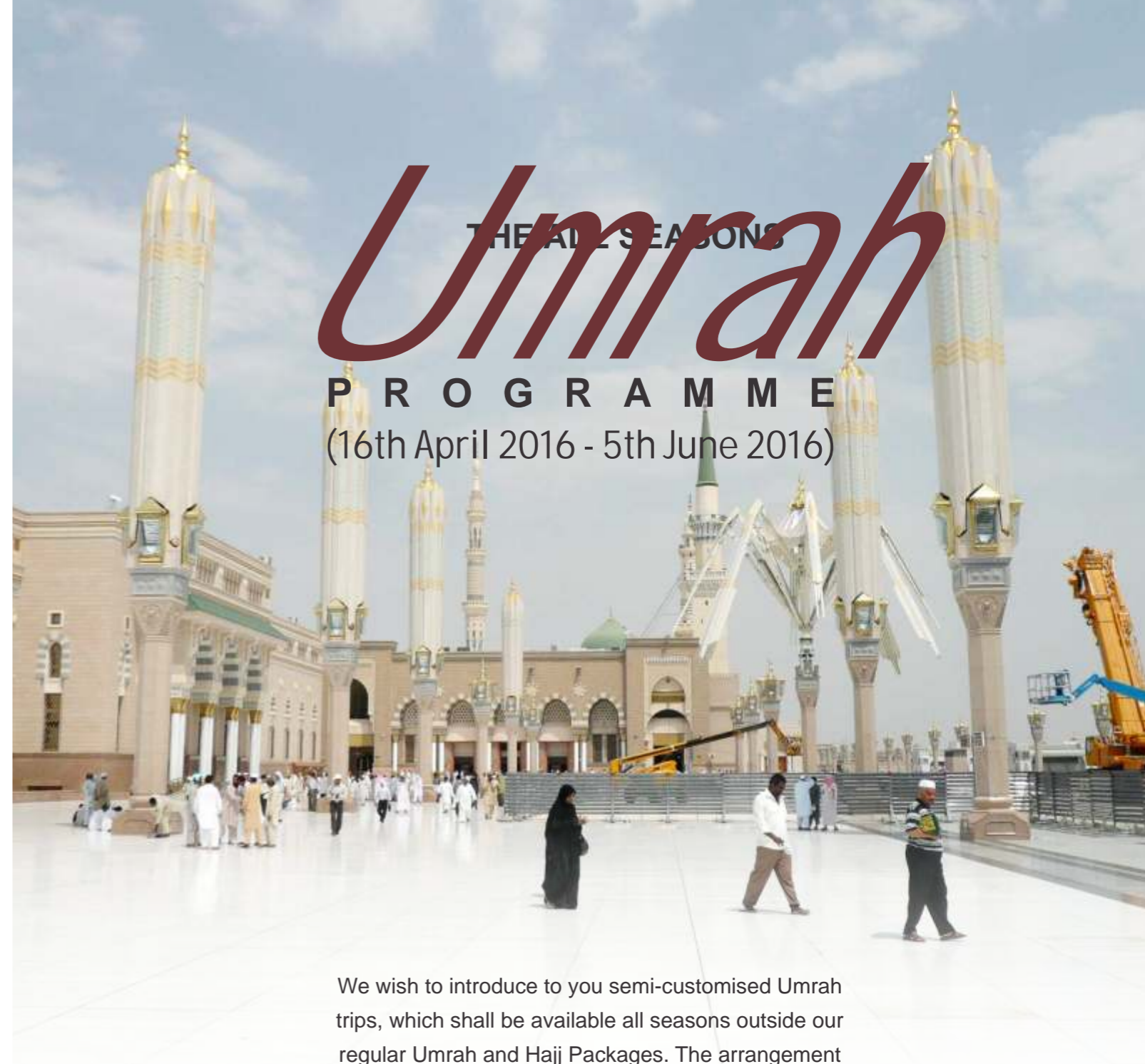
COST IMPLICATIONS



COST IMPLICATIONS

HALF PACKAGE B (DUBAI ONLY)

SINGLE OCCUPANCY	\$2,250
DOUBLE OCCUPANCY	\$1,950 PER PERSON
TRIPLE OCCUPANCY	\$1,900 PER PERSON
STUDENTS (2YRS TO LESS THAN 12YRS)	\$1,550 PER STUDENT
INFANTS (LESS THAN 2YRS)	\$450 PER PERSON



THE ALL SEASONS  
*Umrah*  
 PROGRAMME  
 (16th April 2016 - 5th June 2016)

We wish to introduce to you semi-customised Umrah trips, which shall be available all seasons outside our regular Umrah and Hajj Packages. The arrangement gives you the option of three-star, four-star and five-star hotels from which to choose. You also have the option of Single, double, triple and quadruple occupancy in the hotel rooms. These are one-week arrangements for busy professionals and those for whom time is at a premium but who, nonetheless wish to perform the sacred duty of Umrah in relative comfort. Apart from single occupancy, all other options are subject to **Clause 19** of our Terms and Conditions of Service.

Please see the options available to you next page.



## 1. THREE-STAR OPTIONS

Madeenah Hotels (choose one)

1. Elaf Al Bustan Hotel, Madeenah
2. Elaf Alnakheel Hotel, Madeenah

Makkah Hotels (choose one)

1. Elaf Bakkah Hotel, Makkah
2. Fajr Badea' Hotel, Makkah

### THREE-STAR COST IMPLICATIONS

(ALL PRICES DO NOT INCLUDE TICKETS)

SINGLE OCCUPANCY	<b>\$1,300</b>
DOUBLE OCCUPANCY	<b>\$850</b> PER PERSON
TRIPLE OCCUPANCY	<b>\$750</b> PER PERSON
QUAD OCCUPANCY	<b>\$700</b> PER PERSON

#### WHAT YOU GET

- Two (2) nights in Madeenah hotel (BED ONLY)
- Five (5) nights in Makkah (BED AND BREAKFAST)
- Umrah Visa
- Transport

## 2. FOUR-STAR OPTIONS

Madeenah Hotels (choose one)

1. Elaf Taiba Hotel, Madeenah
2. Qasr Al Ansaar Al Jadeed Hotel, Madeenah

Makkah Hotels (choose one)

1. Elaf Ajyad Hotel, Makkah
2. Saraya Al Iman Hotel, Makkah

### FOUR-STAR COST IMPLICATIONS

(ALL PRICES DO NOT INCLUDE TICKETS)

SINGLE OCCUPANCY	<b>\$1,600</b>
DOUBLE OCCUPANCY	<b>\$1,000</b> PER PERSON
TRIPLE OCCUPANCY	<b>\$950</b> PER PERSON
QUAD OCCUPANCY	<b>\$900</b> PER PERSON

#### WHAT YOU GET

- Two (2) nights in Madeenah (BED AND BREAKFAST)
- Five (5) nights in Makkah (BED AND BREAKFAST)
- Umrah Visa
- Transport



### 3. FIVE-STAR OPTIONS

Madeenah Hotels (choose one)

1. Dar Al Iman Intercontinental Hotel, Madeenah
2. Grand Mecure Hotel, Madeenah

Makkah Hotels (choose one)

1. Fairmont Hotel, Makkah
2. Movenpick Hotel, Makkah
3. Zam Zam Hotel, Makkah
4. Safwah Royale Orchid Hotel, Makkah
5. Swissotel Hotel, Makkah

### FIVE-STAR COST IMPLICATIONS

(ALL PRICES DO NOT INCLUDE TICKETS)

SINGLE OCCUPANCY	<b>\$2,400</b>
DOUBLE OCCUPANCY	<b>\$1,400</b> PER PERSON
TRIPLE OCCUPANCY	<b>\$1,200</b> PER PERSON
QUAD OCCUPANCY	<b>\$1,100</b> PER PERSON

### WHAT YOU GET

- Two (2) nights in Madeenah (BED AND BREAKFAST)
- Five (5) nights in Makkah (BED AND BREAKFAST)
- Umrah Visa
- Transport

















## TERMS AND CONDITIONS OF SERVICE

1. COMEREL is not responsible for any negligence that results in any sort of inconvenience for the pilgrim if the negligence was not the fault of COMEREL and its staff.
2. Where any default is proven to be the fault of our staff, the extent of our liability is refund of the principal sum paid to us less a 10% ADMINISTRATIVE CHARGE.
3. Any complete refund mentioned on the brochure is understood to mean the total amount paid less a 10% administrative charge.
4. Any ticket refund is handled by the airline; COMEREL does NOT pay refunds on tickets until the airline pays.
5. There is NO REFUND on group tickets unless the trip was aborted through COMEREL's fault.
6. COMEREL reserves the right to alter its travel dates and check in dates where it deems such an action to be in the best interest of the pilgrims. This shall be done with prior notification.
7. Any room option on the brochure is subject to availability after the planning of the rooming list. Where the room option you want is not available, you will be requested to downgrade or upgrade to the next available room option. This will be done after consulting with you.
8. COMEREL staffers are not porters and should not be looked upon to carry luggage for any pilgrim.
9. All information in the brochure is correct as at the time of going to press. Any alteration resulting from events or policies not within our control thereafter shall not be blamed on COMEREL and does not attract any refund unless in the unlikely event of not providing a suitable and commensurate alternative.
10. The extent of our liability in the unlikely event that a pilgrim's luggage is missing while in the exclusive custody of one of our staff is as stipulated by the Warsaw Convention as Amended by the Hague Protocol: US\$26 per kilogramme for checked luggage and US\$514 per person in the case of hand luggage.
11. Where the government of Nigeria, United Arab Emirates, Saudi Arabia or any transit country refuse any pilgrim entry due to a visa on his/her international passport, the affected pilgrim will not be refunded in part or in full by COMEREL.
12. Any destination we have mentioned in the package, which is cancelled by the government officials in Saudi Arabia without adequate notification from the said officials is not COMEREL's fault and will not attract any refund please.
13. An abrupt change of mind resulting in the cancellation of any trip less than two weeks to the departure date will not attract a refund. If payment was done less than two weeks to departure, any cancellation by the intending pilgrim will not attract a refund by default.
14. Delays in getting visas from the Saudi Embassy in Nigeria, which can cause a delay in flight date or time is not COMEREL's fault and will not attract any refund.
15. All service fees in Saudi Arabia are paid way ahead of the pilgrims' arrival and the service providers do not refund them; COMEREL shall only honour any refund claim where it was our fault.
16. Do not pay into our accounts until we have cleared you. Please contact us before making a payment.
17. COMEREL absolves itself and its staff of any blame in the unlikely event that a pilgrim is deemed to have committed an offence according to the laws of any of the countries they visit through COMEREL.
18. Failure to read these terms and conditions is not an excuse to demand a refund. Please take time to read it and our agreement.
19. Apart from single occupancy options, any other room option is subject to the availability of other intending pilgrims willing to pay for the same option. Otherwise, the intending pilgrims will be advised to choose the next available option
20. The terms and conditions above as well as the agreement mentioned are available at [www.comerel.net](http://www.comerel.net) for free download. Please avail yourself the opportunity to download them and peruse

Comerel Travels & Tours Limited

# Sumaysha

Shop SC 23, Old Banex Plaza, Aminu Kano Crescent, Wuse II, Abuja  
Tel: 08033116008, 08035307513, 08027767335, 08075197202.



**GET YOUR GENUINE GIFT ITEMS, ISLAMIC MATERIALS AND CLOTHING FROM YOUR ONE-SHOP, SUMAYSHA**