

OUR MISSION
To reliably provide excellent and efficient services which will
make our clients comfortable at all times.

OUR VISION
To be the very best Travels & Tours Agency in Nigeria and
one of the best in the World.



Address: Suite A10 Bensima House, 3 Red Sea Close,
Off Aguiyi Ironsi Street, (Behind National Boundary
Commission, Opp. Maitama District Hospital) Maitama, Abuja, Nigeria.
Tel: +234 098 707 570, M: +234 805 667 0013,
+234 803 314 2480

Email: dareusman@comerel.net, jacob@comerel.net
info@comerel.net URL: www.comerel.net



Accredited
Agent

RAMADAN UMRAH




COMEREL
Comfort, Efficiency & Reliability
COMEREL TRAVELS AND TOURS LTD

2017 PACKAGES

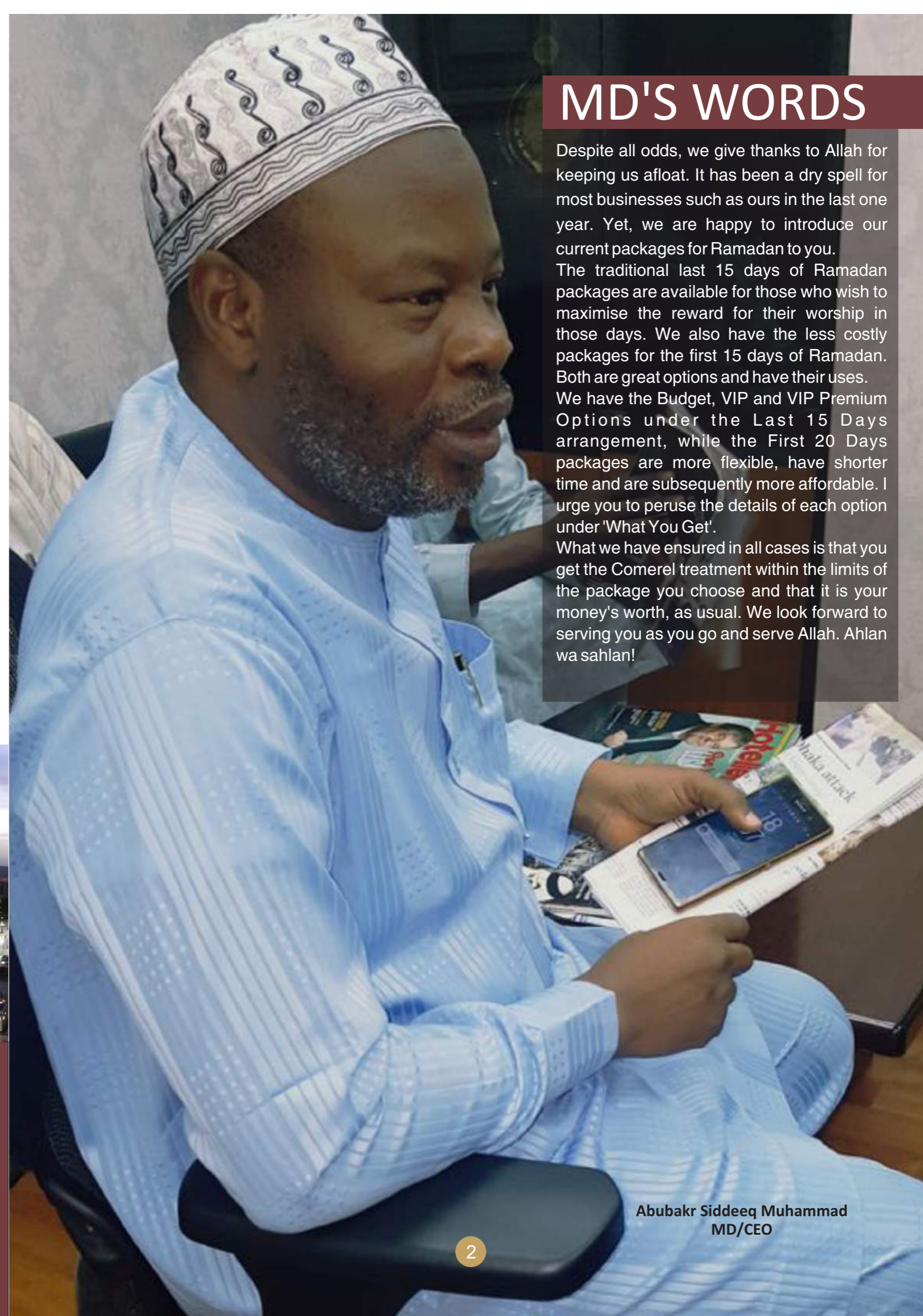
www.comerel.net

IMPORTANT INFORMATION

1. All passports and payments must be in our office latest four (4) weeks before your departure date
2. All payments are to be made into the designated banks as shown below in favour of COMEREL TRAVELS AND TOURS LTD. Our staffers do not collect cash, please.
3. Ascertain that all the information in your international passport is correct, with at least 6 months validity by your departure date and without any hindering documents for your trip like an Israeli visa or stamp. Also, avoid traveling with anything having Jewish inscriptions on them.
4. Please do not pay into any of our accounts until you have been cleared to proceed. This is in our mutual interest.
5. Please complete all payments before all travel documents are presented to you. Under no circumstance will a pilgrim get travel documents without complete payments.
6. COMEREL reserves the right to refuse service to a paying pilgrim if the pilgrim behaves in a manner that is adjudged rude and uncivil towards other pilgrims and COMEREL's staff.
7. COMEREL reserves the right to increase the price of its package if a situation warrants it. Where this happens, you will be notified.
8. Please ensure that you use your COMEREL Pilgrim ID Card accordingly.
9. Please ensure that you get an official COMEREL receipt for every payment you make.
10. All children and infants must have separate international passports.
11. All rooms are double occupancy by default. Any additional occupancy will be based on availability and any extra bed may be smaller than the original two beds, which will be allocated on a first come, first served basis.
12. Pilgrims must notify us of any unusual or militating medical conditions. This is to help you in case of emergencies.
13. Please avoid using the chain lock on the inside part of your room doors when alone. When you are sharing a room, it is not allowed for whatever reason.
14. All children must be accompanied by either a parent or a guardian.
15. Parents and guardians are primarily responsible for maintaining discipline and order among their children/wards. Comerel will not be responsible for the movements of any student or child outside the itinerary of the package. Exceptions to this will be discussed and agreed upon by both parties.
16. Ramadan dates are flexible, as they depend on moon sighting. They are not exact. Any date in Ramadan can differ by a day both ways. The dates used for the itinerary are therefore subject to moon sighting.

MD'S WORDS

Despite all odds, we give thanks to Allah for keeping us afloat. It has been a dry spell for most businesses such as ours in the last one year. Yet, we are happy to introduce our current packages for Ramadan to you. The traditional last 15 days of Ramadan packages are available for those who wish to maximise the reward for their worship in those days. We also have the less costly packages for the first 15 days of Ramadan. Both are great options and have their uses. We have the Budget, VIP and VIP Premium Options under the Last 15 Days arrangement, while the First 20 Days packages are more flexible, have shorter time and are subsequently more affordable. I urge you to peruse the details of each option under 'What You Get'. What we have ensured in all cases is that you get the Comerel treatment within the limits of the package you choose and that it is your money's worth, as usual. We look forward to serving you as you go and serve Allah. Ahlan wa sahan!



Abubakr Siddeeq Muhammad
MD/CEO



A	FirstBank	₦ ACCT	2007608856
B	Sterling Bank	₦ ACCT	0012404170
		\$ ACCT	0012404187
C	GTBank	₦ ACCT	0023246167
		\$ ACCT	0023246174
D	ZENITH BANK	₦ ACCT	1011008104

ACCOUNT DETAILS

ALL PAYMENTS SHOULD BE MADE IN FAVOUR OF COMEREL TRAVELS AND TOURS LTD. WE DO NOT ACCEPT CHEQUES OR CASH. DO NOT PAY INTO THESE ACCOUNTS UNTIL WE HAVE CLEARED YOU PLEASE.

**ITINERARY FOR THE 2017 RAMADAN UMRAH
(LAST 15 DAYS)**

TAKE OFF DAY		10TH JUNE
DAY 1 TO DAY 4	MADEENAH	11TH – 14TH JUNE
DAY 5 TO DAY 14	MAKKAH	15TH JUNE- 24TH JUNE)
RETURN DAY	JEDDAH – ABUJA	25TH JUNE



WHAT YOU GET

- Return Economy class tickets (business class is based on availability and MUST be requested from the outset. Any later change will be handled by the passenger). The default ticket price is economy class. An upgrade to business class requires extra payment.
- 5-litre Zam Zam water on return (to be redeemed within 1 month upon return)
- Free Umrah and Hajj rites handbook
- 2 Nights at Oberoi Madina Hotel, Madeenah (bed, breakfast and dinner)
- 3 Nights at Mövenpick Hotel and Residences, Makkah (bed, breakfast and dinner)
- Umrah Visa
- Transportation to all our listed areas

BUDGET PACKAGE OPTIONS

BUDGET PACKAGE COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)	
SINGLE OCCUPANCY	\$3,700
DOUBLE OCCUPANCY	\$2,500 PER PERSON
TRIPLE OCCUPANCY	\$2,300 PER PERSON
QUAD OCCUPANCY	\$2,100 PER PERSON

TICKET DEPOSIT

First Class: ₦2,900,000, Business Class: ₦1,700,000 Economy: ₦400,000

Madeenah Hotel



Elaf Al Bustan Hotel, Madeenah

Makkah Hotel



Elaf Al Salam Hotel, Makkah

WHAT YOU GET

Four (4) nights in Elaf Al Bustan Hotel, Madeenah (BED AND IFTAR)

Last 10 days of Ramadan in Elaf Al Salam Hotel, Makkah (BED AND IFTAR)

Umrah Visa

VIP Transport

Free Hajj and Umrah Rites book

Free 5-litre ZamZam upon return (must be redeemed within a month of return. If not redeemed within the period, it is forfeited)

NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary

VIP PACKAGE OPTIONS

VIP PACKAGE COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)	
SINGLE OCCUPANCY	\$17,700
DOUBLE OCCUPANCY	\$9,800 PER PERSON
TRIPLE OCCUPANCY	\$8,200 PER PERSON
QUAD OCCUPANCY	\$7,500 PER PERSON

TICKET DEPOSIT

First Class: ₦2,900,000, Business Class: ₦1,700,000 Economy: ₦400,000

Madeenah Hotel



Oberoi Madinah Hotel, Madeenah

Makkah Hotel



Mövenpick Hotel, Makkah

WHAT YOU GET

- Four (4) nights in Oberoi Madinah Hotel, Madeenah (BED, IFTAR AND SAHUR)
- Last 10 days of Ramadan in Mövenpick Hotel, Makkah (BED, IFTAR AND SAHUR)
- Umrah Visa
- VIP Transport
- Free Hajj and Umrah Rites book
- Free 5-litre ZamZam upon return (must be redeemed within a month of return. If not redeemed within the period, it is forfeited)

NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary.

VIP PREMIUM PACKAGE OPTIONS

VIP PACKAGE COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)	
SINGLE OCCUPANCY	\$20,500
DOUBLE OCCUPANCY	\$11,200 PER PERSON
TRIPLE OCCUPANCY	\$9,400 PER PERSON

TICKET DEPOSIT

First Class: ₦2,900,000, Business Class: ₦1,700,000 Economy: ₦400,000

Madeenah Hotel



Oberoi Madinah Hotel, Madeenah

Makkah Hotel



Fairmont Hotel, Makkah

WHAT YOU GET

Four (4) nights in Oberoi Madinah Hotel, Madeenah (BED, IFTAR AND SAHUR)

Last 10 days of Ramadan in Fairmont Hotel, Makkah (BED, IFTAR AND SAHUR)

Umrah Visa

VIP Transport

Free Hajj and Umrah Rites book

Free 5-litre ZamZam upon return (must be redeemed within a month of return. If not redeemed within the period, it is forfeited)

NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary.

FOUR-STAR OPTIONS



Madeenah Hotels (choose one)



Elaf Meshal Al Madinah

FOUR-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)	
SINGLE OCCUPANCY	\$ 1,900
DOUBLE OCCUPANCY	\$ 1,100 PER PERSON
TRIPLE OCCUPANCY	\$ 1,000 PER PERSON
QUAD OCCUPANCY	\$ 900 PER PERSON

FOUR-STAR OPTIONS



Madeenah Hotels (choose one)



Elaf Meshal Al Salam

WHAT YOU GET

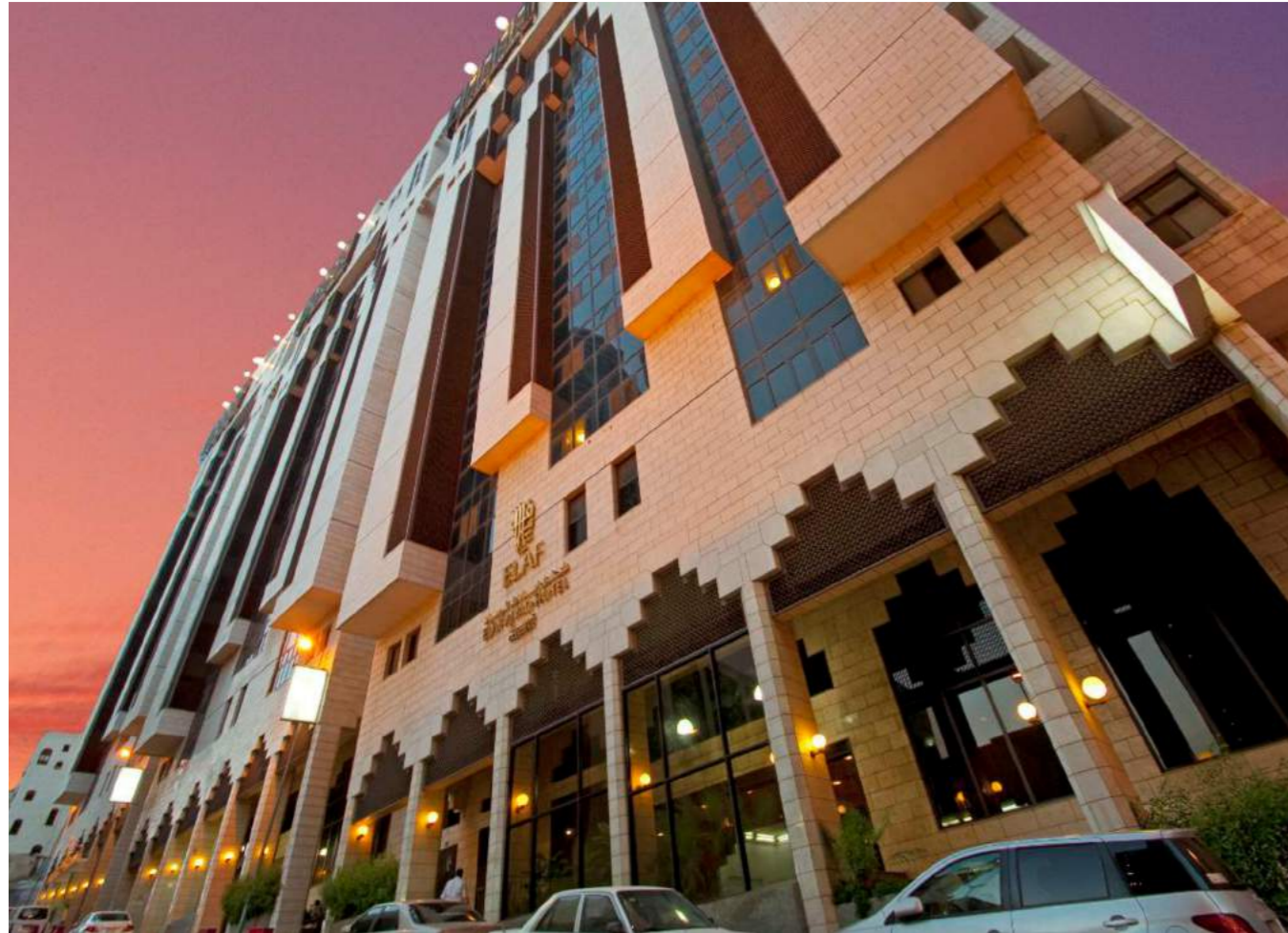
- Three (3) nights in Madeenah hotel of choice (BED ONLY)
- Four (4) nights in Makkah hotel of choice (BED AND IFTAR)
- Umrah Visa
- Transport

NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary

FOUR-STAR OPTIONS



Makkah Hotels (choose one)



Elaf Ayyad Hotel

FOUR-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)	
SINGLE OCCUPANCY	\$ 1,900
DOUBLE OCCUPANCY	\$ 1,100 PER PERSON
TRIPLE OCCUPANCY	\$ 1,000 PER PERSON
QUAD OCCUPANCY	\$ 900 PER PERSON

FOUR-STAR OPTIONS



Makkah Hotels (choose one)



Elaf Bakkah Hotel

WHAT YOU GET

- Three (3) nights in Madeenah hotel of choice (BED ONLY)
- Four (4) nights in Makkah hotel of choice (BED AND IFTAR)
- Umrah Visa
- Transport

NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary

THE RAMADAN FIRST 15 DAYS PACKAGES

(27TH MAY 2017 – 10TH JUNE 2017)

We are retaining the first 15 days Umrah package which we introduced last year. As before, it is a seven day package. The first batch is in the first week of Ramadan.

There are four-star and five-star hotel options from which to choose. You still have the option of single, double, triple and quadruple occupancy in the hotel rooms except in the **Intercontinental Daral Iman Hotel, Madeenah**, which has only up to **triple occupancy rooms**. This package works exceedingly well for busy people who have limited time to do a cherished 'ibaadah like 'Umrah.

Apart from single occupancy, all other options are subject to Clause 19 of our Terms and Conditions of Service (see the Terms and Conditions page).

Please see the options available to you next page.

FIVE-STAR OPTIONS



Madeenah Hotels (choose one)



Dar Al Iman Intercontinental Hotel (no quad rooms)

FIVE-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)

SINGLE OCCUPANCY	\$ 6,200
DOUBLE OCCUPANCY	\$ 3,200 PER PERSON
TRIPLE OCCUPANCY	\$ 2,800 PER PERSON
QUAD OCCUPANCY	\$2,100 PER PERSON

FIVE-STAR OPTIONS



Madeenah Hotels (choose one)



Grand Mecure Hotel

WHAT YOU GET

Three (3) nights in Madeenah hotel of choice (BED AND IFTAR)

Four (4) nights in Makkah hotel of choice (BED AND IFTAR)

Umrah Visa

Transport

NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary

FIVE-STAR OPTIONS



Makkah Hotels (choose one)



Hyatt Regency Hotel

FIVE-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)

SINGLE OCCUPANCY	\$ 6,200
DOUBLE OCCUPANCY	\$ 3,200 PER PERSON
TRIPLE OCCUPANCY	\$ 2,800 PER PERSON
QUAD OCCUPANCY	\$2,100 PER PERSON

FIVE-STAR OPTIONS



Makkah Hotels (choose one)



Royal Clock Tower Makkah Fairmont Hotel

FIVE-STAR OPTIONS



Makkah Hotels (choose one)



Mövenpick Hotel and Residences

WHAT YOU GET

Three (3) nights in Madeenah hotel of choice (BED AND IFTAR)

Four (4) nights in Makkah hotel of choice (BED AND IFTAR)

Umrah Visa

Transport

NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary

FIVE-STAR COST IMPLICATIONS (ALL PRICES DO NOT INCLUDE TICKETS)	
SINGLE OCCUPANCY	\$ 6,200
DOUBLE OCCUPANCY	\$ 3,200 PER PERSON
TRIPLE OCCUPANCY	\$ 2,800 PER PERSON
QUAD OCCUPANCY	\$2,100 PER PERSON

FIVE-STAR OPTIONS



Makkah Hotels (choose one)



Swissôtel Makkah Hotel

WHAT YOU GET

Three (3) nights in Madeenah hotel of choice (BED AND IFTAR)

Four (4) nights in Makkah hotel of choice (BED AND IFTAR)

Umrah Visa

Transport

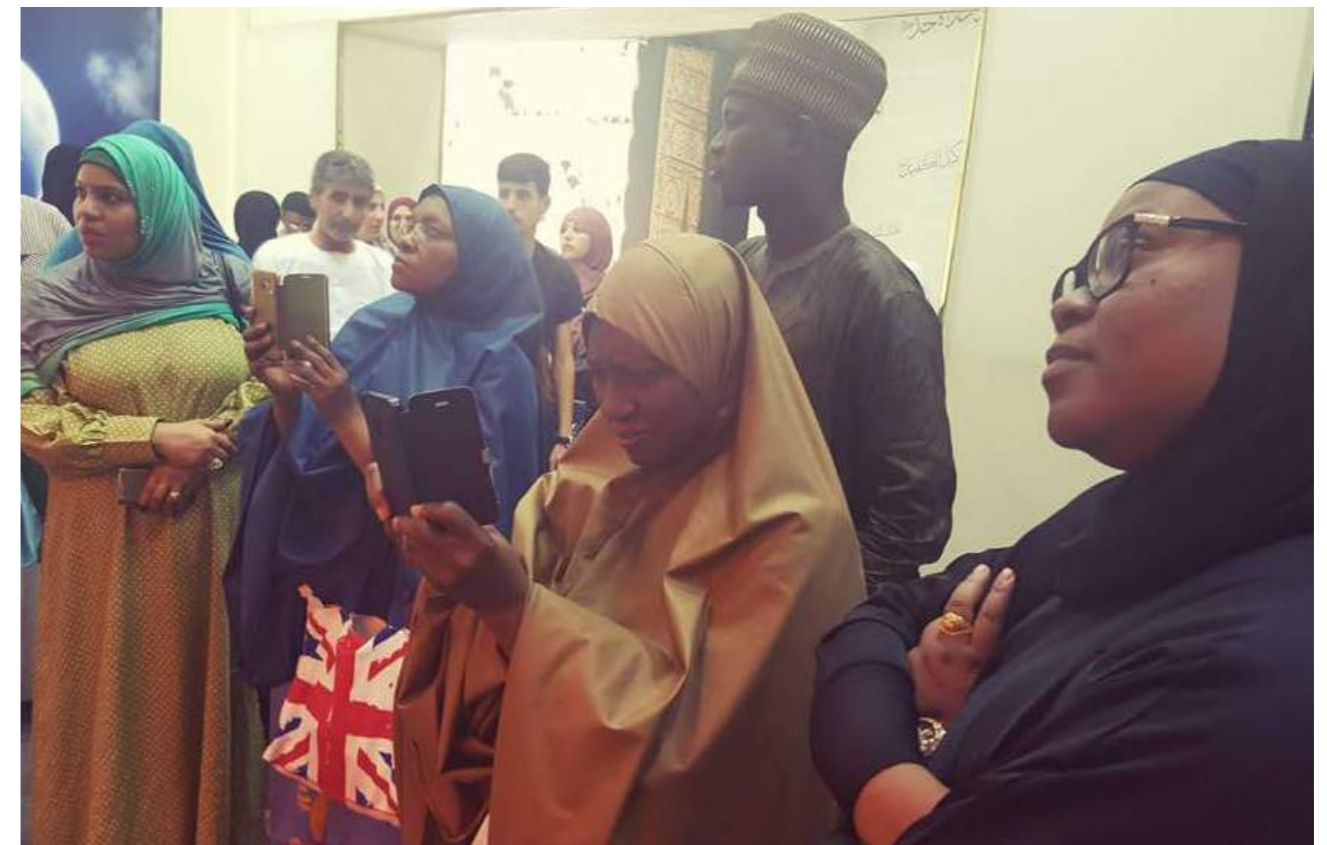
NOTE: Those who already have tickets must give us a copy of their ticket to update the Saudi Ministry of Hajj on the pilgrim's itinerary

MEMORIES FROM UMRAH RAMADAN 2016









TERMS AND CONDITIONS OF SERVICE

1. COMEREL is not responsible for any negligence that results in any sort of inconvenience for the pilgrim if the negligence was not the fault of COMEREL and its staff.
2. Where any default is proven to be the fault of our staff, the extent of our liability is refund of the principal sum paid to us less a 10% ADMINISTRATIVE CHARGE.
3. Any complete refund mentioned on the brochure is understood to mean the total amount paid less a 10% administrative charge.
4. Any ticket refund is handled by the airline; COMEREL does NOT pay refunds on tickets until the airline pays.
5. There is NO REFUND on group tickets unless the trip was aborted through COMEREL's fault.
6. COMEREL reserves the right to alter its travel dates and check in dates where it deems such an action to be in the best interest of the pilgrims. This shall be done with prior notification.
7. Any room option on the brochure is subject to availability after the planning of the rooming list. Where the room option you want is not available, you will be requested to downgrade or upgrade to the next available room option. This will be done after consulting with you. Where it is an upgrade, you will pay the difference and if it is a downgrade, we will refund the difference.
8. COMEREL staffers are not porters and should not be looked upon to carry luggage for any pilgrim.
9. All information in the brochure is correct as at the time of going to press. Any alteration resulting from events or policies not within our control thereafter shall not be blamed on COMEREL and does not attract any refund unless in the unlikely event of not providing a suitable and commensurate alternative.
10. The extent of our liability in the unlikely event that a pilgrim's luggage is missing while in the exclusive custody of one of our staff is as stipulated by the Warsaw Convention as amended by the Hague Protocol: US\$26 per kilogramme for checked luggage and US\$514 per person in the case of hand luggage.
11. Where the government of Nigeria, United Arab Emirates, Saudi Arabia or any transit country refuse any pilgrim entry due to a visa on his/her international passport, the affected pilgrim will not be refunded in part or in full by COMEREL.
12. Any destination we have mentioned in the package, which is cancelled by the government officials in Saudi Arabia without adequate notification from the said officials is not COMEREL's fault and will not attract any refund please.
13. An abrupt change of mind resulting in the cancellation of any trip less than four weeks to the departure date will not attract a refund. If payment was done less than four weeks to departure, any cancellation by the intending pilgrim will not attract a refund by default.
14. Delays in getting visas from the Saudi Embassy in Nigeria, which can cause a delay in flight date or time is not COMEREL's fault and will not attract any refund.
15. All service fees in Saudi Arabia are paid way ahead of the pilgrims' arrival and the service providers do not refund them; COMEREL shall only honour any refund claim where it was our fault.
16. Do not pay into our accounts until we have cleared you. Please contact us before making a payment.
17. COMEREL absolves itself and its staff of any blame in the unlikely event that a pilgrim is deemed to have committed an offence according to the laws of any of the countries they visit through COMEREL.
18. Failure to read these terms and conditions is not an excuse to demand a refund. Please take time to read it and our agreement.
19. Apart from single occupancy options, any other room option is subject to the availability of other intending pilgrims willing to pay for the same option. Otherwise, the intending pilgrims will be advised to choose the next available option.
20. The terms and conditions above as well as the agreement mentioned are available at www.comerel.net for free download. Please avail yourself the opportunity to download them and peruse.

SUMAYSHA

Shop No. 16 & 17, Area 1, Shagari Plaza, Garki - Abuja FCT.
Tel: 08033116008, 08035307513, 08027767335, 08075197202.

